

## CLINIC SERVICES

### PEDIATRIC CARE

- Well-child exams
- Sick visits
- School/sports physicals
- Immunizations

### PRENATAL

- Prenatal care for pregnant women

### CARE PRIMARY

- General medical care
- Health screenings

### REPRODUCTIVE HEALTH SERVICES

- Pregnancy testing and counseling
- Birth control and emergency contraceptives
- Pap and breast exams
- Parental consent not required for teens

### TUBERCULOSIS

- Skin tests, x-rays, and treatment

## STRATEGIC ALIGNMENT

### COMMUNITY VITAL SIGNS

Supports the Countywide Vision's Wellness Element and coordinates the Community Transformation Plan with community members, stakeholders and partner organizations.

### INTERNSHIPS AND VOLUNTEER PROGRAM

Provides opportunities for community members to volunteer and for university students to intern in a wide variety of Department of Public Health programs.

## HEALTH EQUITY

### HEALTHY COMMUNITIES

Partners with cities/towns to improve and advance the health of all residents.

### HEALTH AMBASSADORS

Health Ambassadors are a team of public health professionals that engage county residents in targeted at-risk communities to provide education and health promotion on a variety of health topics. Reach out to schedule a presentation or event!

## COMMUNICABLE DISEASE SECTION | 800.722.4794

- Answers questions about infectious diseases like hepatitis, flu, MRSA, tuberculosis, food-related illnesses, STDs, and HIV/AIDS.
- Implements infection controls in the community.
- Investigates reports of communicable diseases and outbreaks.
- If there are any questions from the public regarding COVID-19, please contact: 909.387.3911



How Do I...?	Phone Number
Get a certified birth or death record*	909.381.8990
Obtain a burial permit	909.381.8990
Obtain a food handlers card	800.442.2283
Obtain a restaurant permit	800.442.2283
Access a restaurant grade	800.442.2283
Report a disease	800.722.4794
Obtain a child car seat	800.782.4264
Get tested for STDs	800.722.4777
Find a Rapid HIV test	800.722.4777
Find a public health clinic/health center	800.722.4777
Get immunizations	800.722.4777
Get my child tested for lead poisoning	800.722.3777
Obtain a dog license	800.472.5609
<b>Pet adoption information</b>	
Big Bear Animal Shelter	909.866.4943
Devore Animal Shelter	909.386.9820
<b>Report a complaint</b>	
Abused and/or neglected animal	800.472.5609
Barking and/or biting animal	800.472.5609
Deceased and/or stray animal	800.472.5609
Food poisoning	800.442.2283
Housing code violations	800.442.2283
Insect infestation	800.442.2283
Public swimming pools	800.442.2283
Sewage drainage	800.442.2283
Unsanitary restaurants	800.442.2283
Waste dumping	800.442.2283

\*NOTE: this office can only issue certified copies of birth and death certificates for the current and previous year (most recent 24 months). Any certificates prior will need to be requested from the San Bernardino County Recorder's Office at 855.732.2575.



451 E. Vanderbilt Wy.  
 Phone: 800.782.4264 | TTY: 909.387.4859  
 After Hours Phone: 800.472.2376  
 (available after hours, weekends, and holidays)  
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Public Health



# PUBLIC HEALTH RESOURCE GUIDE

Healthy People in Vibrant Communities

dph.sbcounty.gov

## ANIMAL CARE SERVICES

ANIMAL CARE | 800.472.5609

- Pet adoption and owner reunification services
- Animal shelter general information
- Dog licenses
- Spay/neuter vouchers
- Responds to complaints of animal abuse and other animal care issues in designated service areas
- Animal establishment permits

### VETERINARY SERVICES

- Animal establishment permits

## CALIFORNIA CHILDREN'S SERVICE

| 909.458.1637 OR 866.722.6227

The California Children's Services (CCS) program provides authorization for diagnostic and treatment services, medical case management, and physical and occupational therapy services to children under age 21 with CCS eligible medical conditions. CCS also provides medical therapy services that are delivered at public schools throughout San Bernardino County.

## FAMILY HEALTH SERVICES

BLACK INFANT HEALTH PROGRAM | 844.352.3985

Improves the health of pregnant and mothering African-American women by increasing life skills, reducing stress, and building social support.

FAMILY HEALTH SERVICES | 800.227.3034 OR 800.722.3777

- Referrals for physical check-ups for children up to age 20 and early prenatal care for low income women.
- Resources for families coping with Sudden Infant Death Syndrome (SIDS).
- Referrals for tobacco, alcohol, and drug cessation services for pregnant women.
- Free home lead inspection (pre-1978) for children with a confirmed lead level  $\geq 3.5$ mcg/dl and meets other criteria.

WOMEN, INFANTS, AND CHILDREN (WIC) PROGRAM | 800.472.2321 OR 909.252.5170

- WIC serves pregnant women, women who have recently been pregnant, infants, and children up to their fifth birthday.
- Provides supplemental benefits for a variety of healthy foods, nutrition education, support for breastfeeding, and referrals to other services in the community.





## ENVIRONMENTAL HEALTH SERVICES

| 800.442.2283

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### FOOD PROTECTION

- Responds to complaints of suspected food poisoning, unsanitary conditions, and food-related hazards.
- Inspects places where food is eaten, made, or sold, and posts letter grade cards.

### HOUSING/PROPERTY IMPROVEMENT

- Inspects and responds to complaints of unsafe multi-complaints of unsafe multifamily dwellings in the county.

### MOSQUITO/VECTOR CONTROL

- Responds to complaints of mosquito breeding sources, including non-maintained residential swimming pools and standing water.
- Responds to service requests for control of mosquitoes, bed bugs, ticks, fleas, roaches, Africanized honey bees, rodents, etc.

### RECREATIONAL HEALTH

- Inspects public swimming pools, water slides, spas, and lakes.

### RESPONDS TO COMPLAINTS OF UNHEALTHY AND UNSAFE CONDITIONS SOLID WASTE MANAGEMENT/LOCAL ENFORCEMENT AGENCY (LEA)

- Inspects and permits land fills, transfer stations, composting facilities, and refuse vehicles.

### WATER, WASTEWATER AND LAND USE

- Inspects and permits small community and non-community water systems, as well as refuse vehicles.
- Inspects and permits liquid waste pumps.
- Reviews septic plans for residential and commercial projects.
- Permits new construction, reconstruction, and destruction of water wells.

## HEALTH EDUCATION | 800.782.4264

### CAR SEAT SAFETY

- Provides convertible and combination car seats at low-cost. Class attendance required.
- Offers free monthly educational classes on the correct installation and use of car seats. Must call to register in advance.



### FRIDAY NIGHT LIVE

- Fosters leadership development for youth, builds positive youth and adult partnerships, and creates healthy communities.
- Establishes and supports Club Live and Friday Night Live chapters at local elementary, middle, and high schools respectively.
- Special projects include alcohol/drug prevention, teen traffic safety, Safe and Sober Prom/Graduation, and tobacco prevention.



*Working in partnership to promote, improve, and protect health, wellness, safety and quality of life in San Bernardino County.*

## DEPARTMENT OF PUBLIC HEALTH CLINICS

**Open to serve your comprehensive health needs.**

**Please call to schedule an appointment:**

**800.722.4777**

**For more information, visit us at**  
**dph.sbcounty.gov**

### FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

- Primary care, pediatrics, immunizations, reproductive health, and dental
- IEHP and Medi-Cal are accepted

#### ADELANTO

*Health Center*  
11336 Barlett Ave., Suite. 11  
Adelanto, CA 92301

#### HESPERIA

*Health Center*  
16453 Bear Valley Rd.  
Hesperia, CA 92345

#### ONTARIO

*Health Center*  
150 E. Holt Blvd.  
Ontario, CA 91761

#### SAN BERNARDINO

*Health Center*  
606 E. Mill St.  
San Bernardino, CA 92415

### PUBLIC HEALTH CLINICS

- These clinics offer limited health services. FQHCs offer full-scope health care. Please call 800.722.4777 for more details.
- All public health clinics accept Medi-Cal.

#### BARSTOW

*Public Health Clinic*  
303 E. Mountain View St.  
Barstow, CA 92311

#### BIG BEAR

*Public Health Clinic*  
477 Summit Blvd.  
Big Bear Lake, CA 92315

#### NEEDLES

*Public Health Clinic*  
1406 Bailey Ave., Suite D  
Needles, CA 92363

**DIAL 2-1-1** from any phone for information and referrals to thousands of additional agencies, programs, and services in San Bernardino County. 211 is confidential, free, and available 24 hours a day to link people with needed resources in their local community.

## HEALTH EDUCATION (CONTINUED)

**HIV PREVENTION PROGRAM | 800.255.6560**

- Provides free rapid HIV testing services including self-test kits. All services are confidential.
- Assist individuals with linking to HIV care or PrEP. All services are confidential.
- Condom Distribution Program for community agencies to distribute free condoms and lubricants.

**MEDICAL MARIJUANA ID CARD PROGRAM | 800.782.4264**

- Processes applications for medical marijuana identification cards for qualified patients and caregivers.
- To make an appointment, please call 800.782.4264
- 50% discount on processing fee for Medi-Cal recipients.

**NARCAN DISTRIBUTION PROJECT | 800.782.4264**

- Provides education on the current opioid epidemic and how to administer Naloxone.
- Partners with different organizations to conduct outreach and/or distribute Naloxone.

## LOCAL ORAL HEALTH SMILE SBC |

**909.387.6584**

- Informs and educates about oral health information, programs, and policies.
- Improves oral health by promoting healthy habits and prevention strategies.
- Increases use of dental services through community-clinical linkages.
- Dental services at San Bernardino, Ontario, and Hesperia Health Centers.

## NUTRITION AND WELLNESS SERVICES

| **909.388.5650**

- Provides information and education to promote food security, healthy eating, a physically active lifestyle.
- Creates supportive food and active living environment in collaboration with community partners.

## PREPAREDNESS AND RESPONSE

**PROGRAM | 909.252.4406 TTY:**

**909.387.6359**

- Prepares for emergencies caused by bioterrorism, infectious disease, and other public health threats.
- Coordinates with emergency responders and partner agencies to meet the public health needs of residents in response to disasters.
- Provides emergency health information, health education, and links to additional public health resources.

