VFC Program Updates

Steven Vantine

Educational Consultant
State of California, Dept. of Public Health
Division of Communicable Disease Control
Immunization Branch

Version 2:041518kt



Overview

VFC Updates

- √ 2018 Recertification
- ✓ Vaccine Management Plans
- ✓ Staff Training Requirements
- ✓ Digital Data Loggers
- ✓ Temperature monitoring
- ✓ Billing for Vaccine administration
- ✓ Program Integrity



Disclosures

Speaker has no financial conflict with manufacturers of any product named in this presentation. The use of trade names and commercial sources during this presentation is for identification only, and does not imply endorsement by the U.S. Department of Health and Human Services, the U.S. Public Health Service, the Centers for Disease Control and Prevention or the State of California, Immunization Branch.



Annual VFC Recertification





State of California—Health and Human Services Agency California Department of Public Health



EDMUND G. BROWN JR.

Director and State Health Officer

January 31, 2018

IZB-FY-17-18-06

California Vaccines for Children (VFC) Program Providers TO:

Sarah Royce, M.D., M.P.H., Chief Center for Infectious Diseases FROM:

Division of Communicable Disease Control, Immunization Branch

SUBJECT: 2018 Vaccines for Children (VFC) Recertification

The California Department of Public Health (CDPH) Immunization Branch would like to thank you for your participation in the Vaccines for Children (VFC) Program. The VFC Program was created to help provide vaccines to children whose parents or quardians may not otherwise afford or have access to vaccinations. By ensuring that eligible children are vaccinated and vaccines are stored properly to maintain efficacy, VFC Providers have been integral in improving the health of California's children.

BACKGROUND



- Recertification is REQUIRED annually.
- Opened on January 31, 2018
- Access the on-line form from your <u>MyVFCvaccines</u> account.
- Utilize the <u>Recertification Worksheet</u> to help gather this information ahead of time.
- Complete all required EZIZ lessons found on the EZIZ website.
- Recertification closed on March 2nd, 2018
- As of March 13th, > 120 providers had NOT recertified



State of California—Health and VACCINES FOR CHILDRE 2018 VFC RECI	EN (VFC) PROGR	AM	KSHEET		Cali	ifornia Department of Public Heal	
Use this worksheet to g	ather information	on needed ahead	d of time to complet	te the online	e VFC Rece	rtification Form on	
DO NOT SUBMIT THIS	S WORKSHEET	TO THE VFC PF	ROGRAM.				
Practice Information	on/Shipping						
Practice Name				Cont	act Person	PIN	
Practice Information/Shipping Address (No P.O. Box)				Coun	ty	Registry ID	
Shipping Address, Part 2				City		ZIP	
Employer Identification Numbe	er (EIN)	National Provider Identifier (NPI)			e	Fax	
CHDP Provider?	Yes O No	MEDI-CAL Provider?			Would you like to be on the VFC online locator?		
DELIVERY: Checkall days and times you may receive vaccine. If closed during lunch hour, please specify	Tuesday Wednesday Thursday Friday	From: From: From: From:	From: To: (Closed for lunch from: to: From: To: (Closed for lunch from: to:			to:) to:) to:) to:)	
Key Practice Staff Role/Responsibility	Name	Title (MD,DC NP,PA PharmE	Specialty/Clinic Title	National ProviderID	Medical License #	Contact Information	
Provider of Record			Specialty:			Direct Phone Number: Email:	
			Specialtie			Direct Phone Number:	



- Who CAN recertify?
 - ✓ Active VFC providers
- Who CANNOT recertify?
 - ✓ Suspended providers
 - ✓ providers with household combination vaccine storage units
- Consequences of not recertifying:
 - ✓ May affect a provider's ability to order vaccine
 - ✓ No vaccine = not able to vaccinate our kids



Completing 2018 Recertification:

- Accurate medical license numbers
- Calibration expiration date
- Digital data logger reminder
- VFC Customer Satisfaction Survey
- If you still have not re-certified contact your local VFC Representative or the VFC Central Office immediately



2018 Program Participation Requirements at a Glance

Requirement	Summary	Resources/Job Aids
Vaccine Management Plan Updated for 2018	Maintain a current and completed vaccine management plan (for routine and emergency situations) that includes practice-specific vaccine management guidelines and protocols, names of staff with temperature monitoring responsibilities, and completion dates of required EZIZ lessons for key practice staff. Designate a staff member responsible for updating the management plan. Review and update the plan at least once a year, when VFC Program requirements change, and when staff with designated vaccine management responsibilities change. Ensure all staff with assigned vaccine management responsibilities review, sign, and date the plan annually and whenever the management plan is updated. Conduct regular vaccine management drills to maintain competency and readiness for emergency procedures, such as vaccine transport.	EZIZ VFC Program Requirements lesson Vaccine Management Plan (IMM-1122)
Key Practice Staff	Designate on-site practice staff for each key role required by VFC, maintain key practice staff information updated in the practice's profile, and immediately report key practice staff changes by logging into MyVFCVaccines. Changes to the Provider or Provider of Record Designee cannot be made online, and a Key Practice Staff Change Request form needs to be completed and submitted to the VFC Program. There are four required VFC roles: Provider of Record (POR): The physician-in-chief, medical director, or equivalent role that signs and agrees to the terms of the VFC "Provider Agreement" and the California VFC Program "Provider Agreement Addendum" and is ultimately accountable for the practice's compliance. Must be a licensed MD, DO, NP, PA, pharmacist, or a Certified	Vaccine Coordinator Roles & Responsibilities (IMM-968) VFC Key Practice Staff Change Request Form (IMM-1166)
	Nurse Midwife with prescription-writing privileges in California. Provider of Record Designee: The on-site person designated by the Provider of Record to sign VFC documents on his/her behalf and to assume responsibility for VFC matters in his/her absence. Vaccine Coordinator: An on-site employee who is fully trained and responsible for implementing and overseeing the provider's vaccine management plan. Backup Vaccine Coordinator: An on-site employee fully trained in the practice's vaccine management activities and	



VFC Program Requirements

- Reviewed and update by the California VFC program on annual basis
- Providers are responsible for reviewing program materials that come out during the year
- Providers are required to update their internal policies/protocols to reflect those changes
- Program Participation Requirements At-A-Glance is an essential for understanding the VFC Program
- Review this document prior to annual recertification
 - ✓ Program requirements can be found here
- Can be found on eziz.org

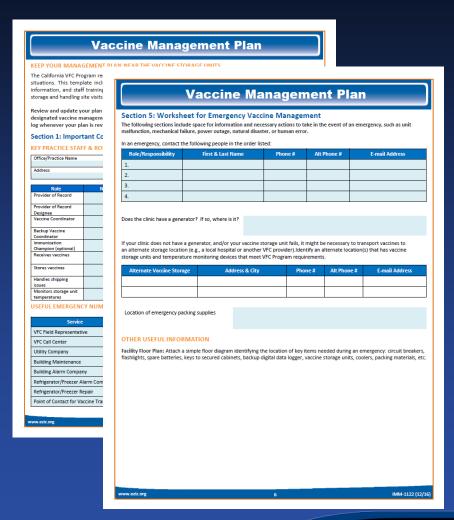


Vaccine Management Plans



Written Vaccine Management Plan

- All facilities storing and administering vaccines should have them
 - ✓ These plans are a requirement for participation in the VFC Program
- Vaccine Management Plan (2 parts)
 - ✓ Routine include all aspects of vaccine management, from ordering, storage conditions to temperature monitoring.
 - Emergency Outline steps and key contacts in case of an emergency, such as a planed or unplanned power loss.





Vaccine Management Plans

- Should have a one already in place
- Should include practice-specific vaccine management guidelines & protocols
- Have names of staff with temperature monitoring responsibilities
- List of staff who have completed the EZIZ online lessons (for key staff)
- Ensure all staff with assigned vaccine management duties review, sign and date the plan annually
- All internal staff are required to know what the plan contains



Vaccine Management Plans

- Review and update the plan at least once a year
 - ✓ OR ... When VFC Program requirements change
 - ✓ OR . . . When staff with vaccine management responsibilities change
- All staff with vaccine management responsibilities need to review, sign and date the plan annually, or whenever the plan is updated



Staff Training Requirements



Skilled and Properly Trained Staff:

- Designate a primary and a back-up vaccine coordinator (VC)
 - ✓ Oversee storage and handling activities within the clinic
 - ✓ A description of the vaccine coordinator's role is included in this job aid
 - ✓ BOTH VCs must be equally trained
- The provider of record should be directly involved in overseeing vaccine management activities in the clinic
 - ✓ Financial implications of vaccine replacement cost AND clinical implications of mishandling of vaccines

Vaccine Coordinator

The Role of the Vaccine Coordinator

Vaccines are expensive and sensitive to temperature. Careful vaccine management is essential to protecting your vaccine supply.

VFC requires providers to designate a fully trained Vaccine Coordinator and a Backup Vaccine Coordinator to implement routine and emergency vaccine management plans. Their names and contact information must be reported to the VFC Program through MyVFCVaccines.org. In many practices, the Vaccine Coordinator is a medical assistant. In other practices, the Vaccine Coordinator is an LVN, RN, office manager, or other staff person.



Responsibilities of the Vaccine Coordinator

The Vaccine Coordinator's responsibilities vary depending on the amount of vaccine the practice gives and practice protocols. In some practices, the Vaccine Coordinator is responsible for all vaccine management activities, including training other (especially new) staff. In other practices, a different person may have one or more vaccine management responsibilities, such as ordering vaccines. Below is a list of essential responsibilities.

Receiving vaccines

- · Be present when vaccine is delivered and immediately process it into inventory.
- · Ensure that acceptable temperature ranges have been maintained.

Storing vaccines

- Rotate the vaccine inventory so that vaccines with shorter expiration dates are used first.
- Ensure that there are no expired vaccines in the refrigerator or freezer.
- Keep VFC vaccine separate from private vaccine stock.

 Parameters of a private vaccine stock.
- Perform routine cleaning on vaccine storage units.

Monitoring vaccine temperatures

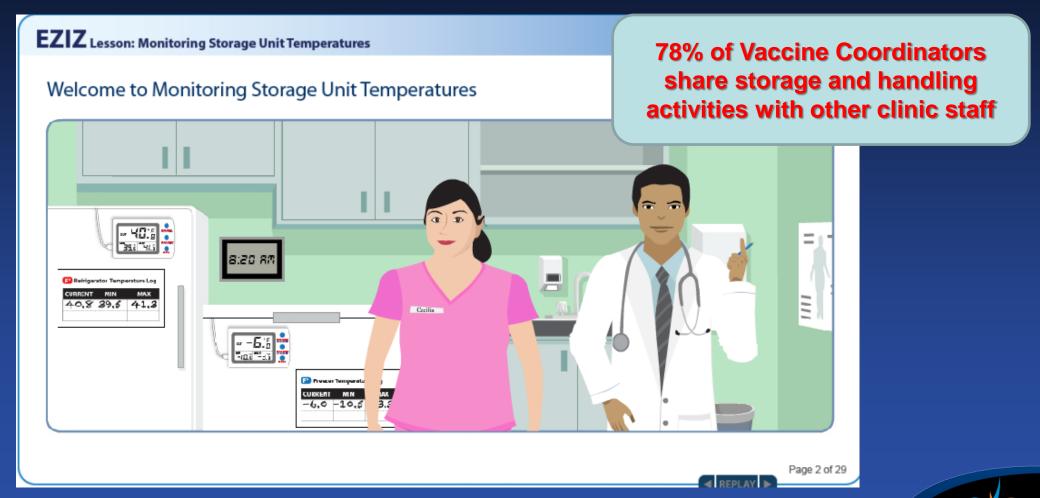
- Use a certified calibrated thermometer to review refrigerator and freezer temperatures.
- Record minimum, current, and maximum temperatures on a VFC-supplied log twice a day.
- Take immediate action if temperatures are outside acceptable ranges
 Implement the emergency vaccine management plan, if necessary.
- Review vaccine temperature logs weekly.
- Retain temperature logs for three years.

Ordering vaccine

- Perform a physical inventory of all vaccines in stock.
- Account for doses of returned or transferred vaccines since the last order.
- Complete and submit the VFC vaccine order at MyVFCVaccines.org.



New Temperature Monitoring Lesson Required for key practice staff *AND clinic staff responsible for temperature monitoring*



Required EZIZ Lessons for Key Practice Staff

Legend:√= Required Lesson		Start Date	Key Practice Staff				
			Vaccine Coordinator	Backup Vaccine Coordinator	Provider of Record	Provider of Record Designee	
	VFC Program Requirements *	January 2018	✓	✓	\checkmark	√	
ressons	Storing Vaccines (NEW)	January 2018	\checkmark	\checkmark	✓	✓	
ress	Monitoring Storage Unit Temperatures (NEW)	January 2018	✓	✓	✓	√	
	Conducting a Vaccine Inventory *	January 2018	✓	✓	Encouraged	Encouraged	
Review & cknowledge	Refrigerator and Freezer Temperature Log (NEW)	January 2018	√	√	√	√	
Revie	Vaccine Management Plan (NEW)	January 2018	✓	✓	✓	✓	

^{*}Test-out option available



Digital Data Logger Requirement



Digital Data Loggers



Digital data loggers



New VFC Requirement: Use of DDL for Temperature Monitoring of VFC Supplied Vaccines- Summary

- Effective January 1, 2018, any vaccine storage unit storing VFC supplied vaccines must have temperatures monitored by a continuous temperature monitoring system or devices, such as digital data loggers.
- All VFC program providers must comply with this requirement <u>prior</u> to being able to recertify for VFC Program participation in 2018.
- All thermometers (primary and back-up units) should have been replaced with DDLs no later than December 1, 2017.



New VFC Requirement: Use of DDL for Temperature Monitoring of VFC Supplied Vaccines

Monitoring and Recording Temperatures Using DDLs

- Maximum, minimum and current temperatures must be checked twice daily and documented using current VFC Program temperature logs, even if using a continuous temperature recording device or a digital data logger.
- Continuous temperature recording devices, digital data logger, and equipment (e.g., temperature alarm systems) do not eliminate the need for staff intervention and monitoring of vaccine unit temperatures and taking immediate actions when indicated.



New VFC Requirement: Use of DDL for Temperature Monitoring of VFC Supplied Vaccines

Monitoring and Recording Temperatures Using DDLs:

- DDL must be inspected twice daily or sooner if a temperature alarm has been triggered.
- DDL's should record temperatures at a minimum of 30 min intervals
- Download data a minimum of twice monthly from the data logger
- Data downloads should be downloaded and stored in an electronic file on your work computer.
- Files should be easily retrievable and accessible to VFC Field Staff and vaccine management staff.
- Temperature files and VFC Temperature Logs must be kept for 3 years.



Data Loggers Job Aids



Data Logger Setup & Use

Preparing New Data Loggers for Use

Refer to your device's product guide or video to learn how to use your data logger. Please call your vendor's support contact number for all questions regarding setup, functionality, or configuration.

Set Up and Get Familiar with Functions

- Determine what you will need to set up and prepare your data logger to monitor temperatures.
- Install software and configure the device as needed. For some data loggers, data download may require setup of a cloud account or purchase of a flash drive.
- Locate the vendor's support contact number in case you need to reach them during the software installation or device setup.
- 2. Get familiar with your data logger.
- Make sure you can find CURRENT, MIN, and MAX readings. Some devices display all of these readings on the main digital display.
 For others, you may have to access menus by toggling buttons such as REVIEW, START, and DISPLAY on the device.
- Determine how your device will communicate temperature alarms. Some data loggers may display a red light or icon/symbol on the digital display. Wi-Fi-enabled devices may issue text messages or email alerts wirelessly.
- Locate the necessary steps to download temperature data files.
- Determine if your device must be stopped before downloading data files to prevent recording room temperatures.
- Determine if your device must be unplugged from the probe to download data files. Probe must remain in storage unit at all times.
- Locate the necessary steps to resume temperature recording after data downloads.
- Determine how your device must be stored.
 You may have to plug the data logger back into the probe and press the START button.
- Determine if your device must be reset manually after recording temperatures. Data loggers may reset either manually or automatically.

- Get familiar with your downloaded temperature data files including summary data.
 - Make sure you can locate key temperature excursion details. Look for excursion time/ date, MIN/MAX temperatures, and total time above/below alert limits.
- Locate the summary data. Most devices generate a one-page summary of excursion details that you'll need when reporting temperature excursions to VFC.
- Set up an electronic filing system for saving your downloaded temperature data files to your computer.
- Create separate folders for each storage unit by location. For example, Injection_Room_ Unit 01.
- Store your data logger's Certificate of Calibration in a safe accessible location.

Configure Settings

Settings may be programmed on the data logger or using the software installed on the computer depending on your device.

- Set the temperature scale to Fahrenheit or Celsius.
- Set the recording intervals to 15 minutes (if not already pre-configured).
- Set the LO/HI temperature alarm limits for refrigerators and freezers:

Settings	Refrigerator	Freezer
LO	34.9°F (1.9°C)	-58.1°F (-50.1°C)
HI	46.1°F (8.1°C)	5.1°F (-14.9°C)
HI	46.1°F (8.1°C)	5.1°F (-14.9°C)

Page 1 of 2

California Department of Public Health, Immunization Branch, Vaccines for Children (VFC) Program

EZIZ.org

This publication was supported by Grant Number H23/CCH922507 from the Centers for Disease Control and Prevention (CDC).

IMM-1206 (12/15)

Temperature Monitoring



Temperature Monitoring:

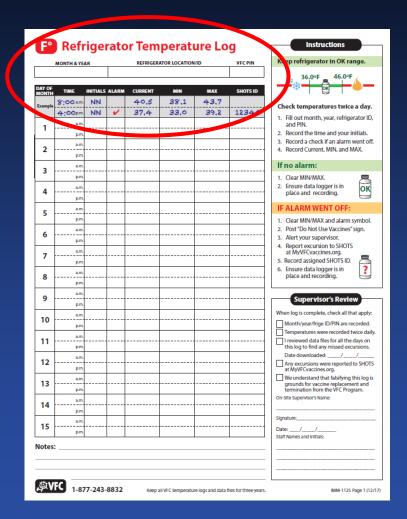
- Ensure vaccine storage unit temperatures are recorded on current VFC temperature logs.
- Monitor and record current, minimum and maximum temperatures in vaccine refrigerators and freezers twice each day,
- Any VFC-approved mass vaccination clinic must monitor and record temperatures every hour and attach data logger download summary report to the transport log.
- Download and analyze temperature data files (feature of digital data loggers) at the end of every two-week

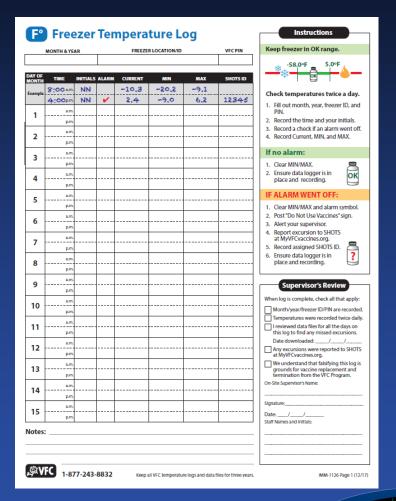


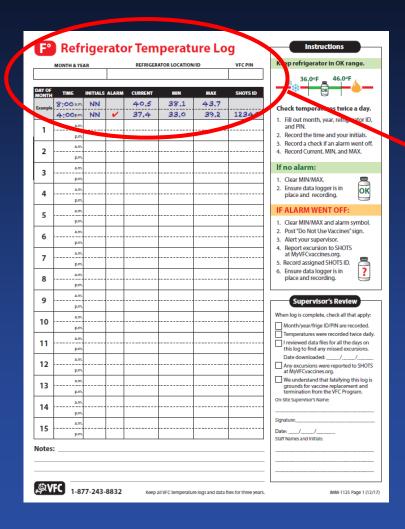
Temperature Monitoring:

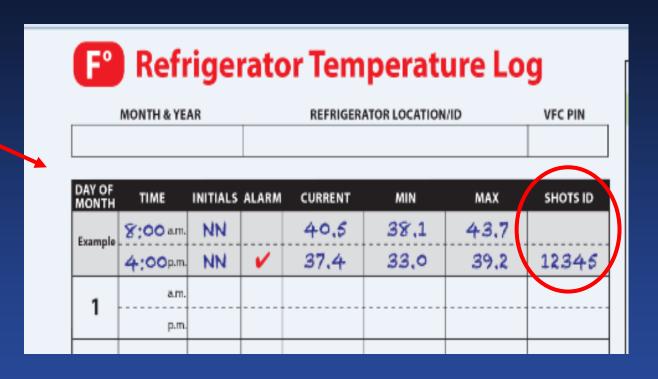
- Acknowledge that if temperatures are not monitored and documented, if temperature logs are missing, or if temperature logs are falsified, all affected vaccines will be automatically deemed non-viable and considered a negligent vaccine loss.
- Ensure VFC temperature logs are legible and completed accurately, and in ink.
- Immediately cross out, correct, and initial neatly any inadvertent documentation error.
- Ensure the supervisor certifies and signs that temperatures were recorded twice daily,
- Acknowledge that temperature logs missing during a VFC site visit but found at a later date will not be accepted.



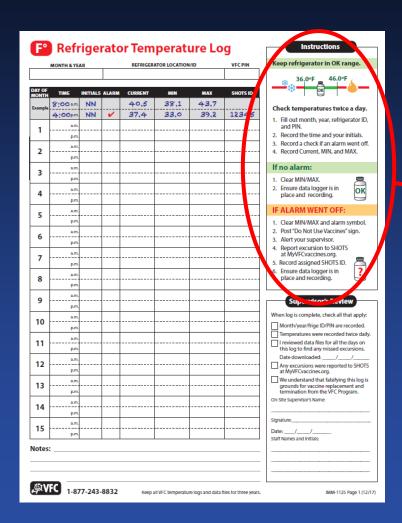


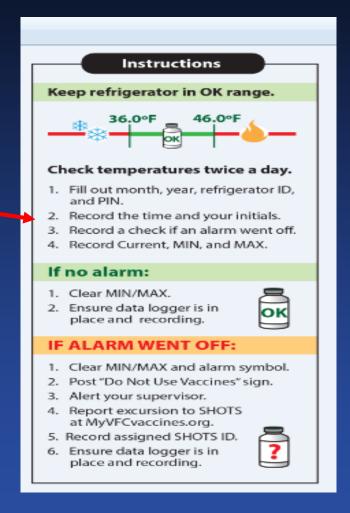




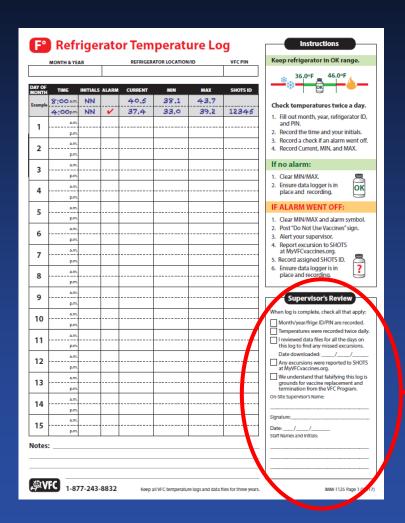










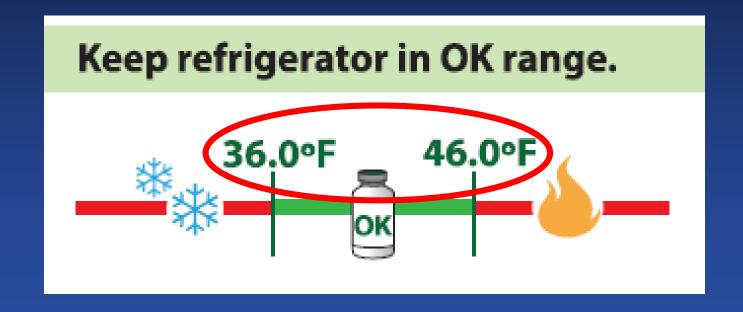


	Supervisor's Review
	When log is complete, check all that apply:
	Month/year/frige ID/PIN are recorded. Temperatures were recorded twice daily. I reviewed data files for all the days on this log to find any missed excursions. Date downloaded:/ Any excursions were reported to SHOTS at MyVFCvaccines.org. We understand that falsifying this log is grounds for vaccine replacement and termination from the VFC Program. On-Site Supervisor's Name:
	Signature: Date:/ Staff Names and Initials:
s.	IMM-1125 Page 1 (12/17)



Temperature Monitoring Changes:

 As of January 1st, 2018, the new acceptable temperature for refrigerated vaccines is 36° - 46° Fahrenheit





Billing for Vaccine Administration



VFC Eligibility

- Who's eligible to receive VFC vaccine:
 - ✓ Children birth through 18 years of age
 - ✓ Medicaid eligible. In California, Medi-Cal and/or CHDP
 - ✓ Uninsured: A child who has no health insurance coverage (regardless of income)
 - ✓ Native American Indian or Alaska Native:
 - ✓ Underinsured: Underinsured children are eligible to receive VFC vaccine only through a Federally Qualified Health Center (FQHC) or Rural Health Clinic (RHC)



VFC Program Administration Fees

- Providers may charge a vaccine administration fee to non-Medicaid VFC eligible children
- Maximum admin fee is \$26.03 per dose in CA
- For non-MediCal VFC-eligible children, waive the administration fee if the parent/guardian is unable to pay.
- For Medi-Cal children, never bill the difference between Medi-Cal's administration fee and the administration fee cap to the parent/guardian.
- Acknowledge that revaccination is recommended if non-viable vaccines have been administered to patients



Program Integrity



Program Integrity

- Clinic staff will conduct themselves in an ethical, professional, and respectful manner in all interactions with VFC Program staff.
- Never alter, or falsify immunization or VFC Program-related records
- It is a VFC Program requirement to maintain records for a period of three years



2018 Immunization Schedules

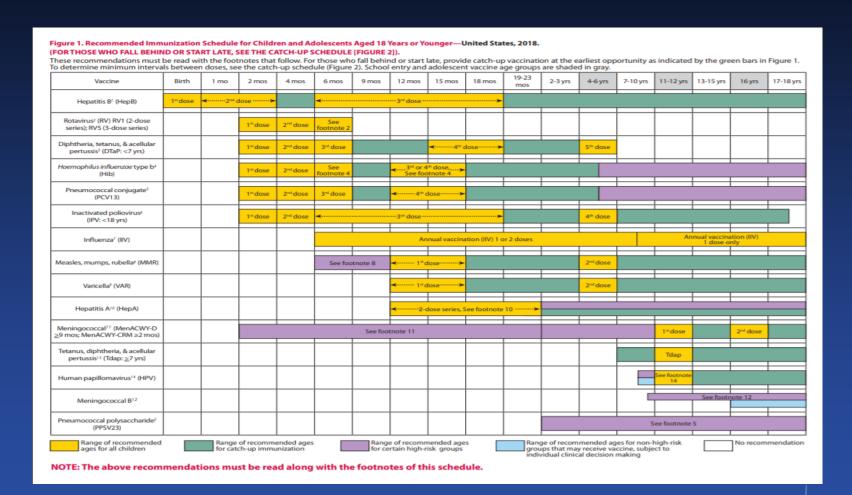


ACIP's 2018 Recommended Immunization Schedules are published!

- The 2018 Children and Adolescents and Adults Immunization Schedules are now available online.
- Color print copies will be mailed to all VFC providers in the spring, along with the 2018 POM and Temperature logs.
- A program letter for VFC providers is in the works.
- Copies of the schedule will be included in visit packets.
- For healthcare professionals:
 - ✓ Recommended Immunization Schedule for Children and Adolescents Age 18 Years or Younger, 2018
 - ✓ <u>Recommended Immunization Schedule for Adults, 2018, includes the new shingles vaccine</u> recommendations



2018 IMMUNIZATION SCHEDULE FOR CHILDREN



New Educational Opportunity











Afternoon TEAch

- New for 2018
- Webinar-based educational opportunity
- Topics range from VFC Program requirements to current ACIP recommendations
- Will be broadcast approximately every two months to start



Special Thanks to:

- Karen Turner, Section Chief Field Services
- Claudia Aguiluz, VFC Program Manager
- Christina Sadorra-Sapad, MPA, Asst. Section Chief, VFC Program
- Michele Thomas, MPH, PHA, Centers for Disease Control and Prevention
- Brenton Louie, Sr. Field Representative, Bay Area Region



Steven J. VanTine

Educational Consultant, Immunization Branch
Division of Communicable Disease Control,
Center for Infectious Diseases
California Department of Public Health,
Immunization Branch
Office: 510.412.1593

Email: steven.vantine@cdph.ca.gov

