

ENVIRONMENTAL HEALTH SERVICES |

800.442.2283

Food Protection

- Responds to complaints of suspected food poisoning, unclean conditions, and food-related hazards
- Inspects places where food is eaten, made, or sold and posts letter grade cards



Housing/Property Improvement

Inspects and responds to complaints of unsafe multi-family dwellings in the county

Mosquito/Vector Control

- Responds to complaints of mosquito breeding sources, including non-maintained residential swimming pools and standing water
- Responds to service requests for control of mosquitoes, flies, ticks, fleas, roaches, Africanized honey bees, etc.

Recreational Health

- Inspects public swimming pools, water slides, spas, and lakes for possible health and safety hazards
- Responds to complaints of unhealthy and unsafe conditions

Waste Management/Local Enforcement Agency (LEA)

- Inspects and permits landfills, transfer stations, composting facilities, and refuse vehicles

Water, Wastewater and Land Use

- Inspects and permits small community and noncommunity water systems
- Inspects and permits liquid waste pumpers

HEALTH EDUCATION |

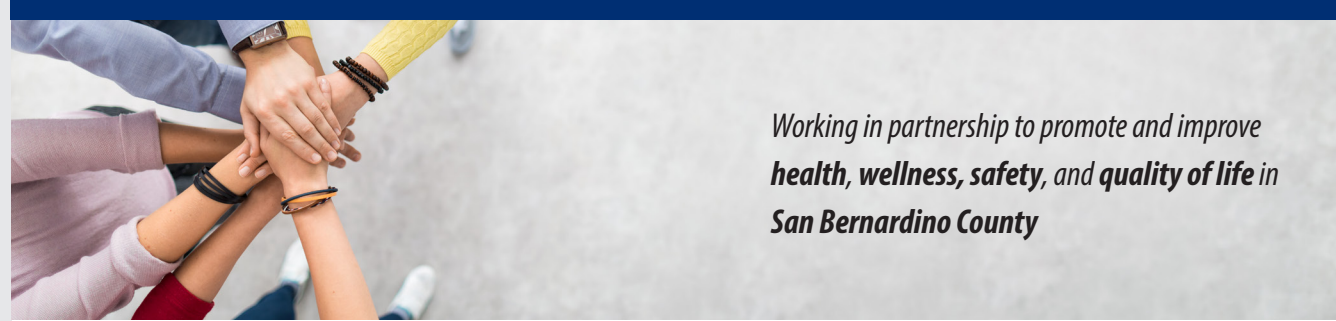
800.782.4264

Car Seat Safety

- Provides low-cost car seats for infants and children up to 8 years old and 4'9" tall
- Offers classes on the correct use of car seats and seat belts to prevent injury

Friday Night Live

- Fosters leadership development for youth, builds positive youth and adult partnerships, and creates healthy communities
- Establishes and supports Club Live and Friday Night Live chapters at local middle and high schools respectively
- Special projects include alcohol/drug prevention, teen traffic safety, Safe and Sober Prom/Graduation, tobacco prevention



*Working in partnership to promote and improve
health, wellness, safety, and quality of life in
San Bernardino County*

DEPARTMENT OF PUBLIC HEALTH CLINICS

Open to serve your comprehensive health needs

Please call for schedules and appointments

800.722.4777

For more information, visit us at

www.sbcounty.gov/dph

Federally Qualified Health Centers (FQHC)

- Primary care, pediatrics, immunizations, reproductive health
- IEHP and Medi-Cal are accepted

ADELANTO

Health Center

11336 Bartlett Ave, Suite 11
Adelanto, CA 92301

HESPERIA

Health Center

16453 Bear Valley Rd
Hesperia, CA 92345

ONTARIO

Health Center

150 East Holt Blvd
Ontario, CA 91761

SAN BERNARDINO

Health Center

606 East Mill St
San Bernardino, CA 92408

Public Health Clinics

- These clinics offer limited health services. FQHCs offer full-scope health care. Please call 800.722.4777 for more details.
- All public health clinics accept Medi-Cal

BARSTOW

Public Health Clinic

303 East Mountain View St
Barstow, CA 92311

BIG BEAR

Public Health Clinic

477 Summit Blvd
Big Bear Lake, CA 92315

NEEDLES

Public Health Clinic

1406 Bailey Ave, Suite D
Needles, CA 92363

Dial 2-1-1 from any phone for information and referrals to thousands of additional agencies, programs and services in San Bernardino County. 211 is confidential, free and available 24 hours a day to link people with needed resources in their local community.

HEALTH EDUCATION (continued)

HIV Prevention Program | 800.255.6560

- Provides rapid HIV testing services
- Referral to medical services and AIDS Drug Assistance Program (ADAP) enrollment for persons living with HIV/AIDS



Medical Marijuana ID Card Program |

800.782.4264

- Processes applications for Medical Marijuana Identification Cards for qualified patients and caregivers
- To make an appointment please call 800.782.4264
- 50% discount on processing fee for Medi-Cal recipients

LOCAL ORAL HEALTH

PROGRAM | 909.387.6584

- Informs and educates about oral health information, programs, and policies
- Improves oral health by promoting healthy habits and prevention strategies
- Increases use of dental services through community-clinical linkages



NUTRITION PROGRAM

- Focuses on preventing nutrition and activity-related chronic diseases through education and creation of supportive food and activity environments in collaboration with community partners
- Join the County Nutrition Action Partnership – meets second Tuesday of each month. Call for more details - 909.388.5650



PREPAREDNESS AND RESPONSE

PROGRAM | 909.252.4406

TTY: 909.387.6359

- Prepares for emergencies caused by bioterrorism, infectious disease, and other public health threats
- Coordinates with emergency responders and partner agencies to meet the public health needs of residents in response to disasters
- Provides emergency health information, health education, and links to additional public health resources



CLINIC SERVICES



Pediatric Care

- Well-child exams
- Sick visits
- School/sports physicals
- Immunizations

Prenatal Care

Prenatal care for pregnant women

Primary Care

- General medical care
- Health screenings

Reproductive Health Services

- Pregnancy testing and counseling
- Birth control and emergency contraceptives
- Pap and breast exams
- Parental consent not required for teens

Tuberculosis

Skin tests, x-rays, and treatment

COMMUNITY OUTREACH & INNOVATION | 909.387.6604



Healthy Communities

Partners with cities/towns to improve and advance the health of all residents

Community Vital Signs

Coordinates implementing the Wellness element of the Countywide Vision with community partners and stakeholders

Re-Entry

Collaborates with organizations working toward successful re-integration of the formerly incarcerated

COMMUNICABLE DISEASE SECTION | 800.722.4794



- Answers questions about infectious diseases like hepatitis, flu, MRSA, tuberculosis, food-related illnesses, STDs, and HIV/AIDS
- Implements infection controls in the community
- Investigates reports of communicable diseases and outbreaks

How Do I...?	Phone Number
Get a certified birth or death record*	909.381.8990
Obtain a burial permit	909.381.8990
Obtain a food handlers card	800.442.2283
Obtain a restaurant permit	800.442.2283
Access a restaurant grade	800.442.2283
Report a disease	800.722.4794
Obtain a child car seat	800.782.4264
Get tested for STDs	800.722.4777
Find a Rapid HIV test	800.722.4777
Find a public health clinic/Health Center	800.722.4777
Get immunizations	800.722.4777
Get my child tested for lead poisoning	800.722.3777
Obtain a dog license	800.472.5609
Pet adoptions information	
Big Bear Shelter	909.866.4943
Devore Shelter	909.386.9820
Report a complaint	
Abused and/or neglected animal	800.472.5609
Barking and/or biting animal	800.472.5609
Deceased and/or stray animal	800.472.5609
Food poisoning	800.442.2283
Housing code violations	800.442.2283
Insect infestation	800.442.2283
Public swimming pools	800.442.2283
Sewage drainage	800.442.2283
Unsanitary restaurants	800.442.2283
Waste dumping	800.442.2283

*NOTE: this office can only issue certified copies of birth and death certificates for the current and previous year (most recent 24 months). Any certificates prior will need to be requested from the San Bernardino County Recorder's Office at 855.732.2575.



Public Health RESOURCE GUIDE



Healthy People in Vibrant Communities

www.sbcounty.gov/dph

ANIMAL CARE SERVICES

Animal Care and Control | 800.472.5609

- Pet adoption services and animal shelter information
- Dog licenses
- Spay/neuter vouchers
- Responds to complaints of animal abuse and other related issues



Veterinary Services | 909.387.9175

Animal establishment permits

CALIFORNIA CHILDREN'S SERVICES |

909.458.1637 OR 866.722.6227

Case management, services and physical and occupational therapy for children and young adults up to age 21 with eligible medical conditions



FAMILY HEALTH SERVICES

Black Infant Health Program | 844.352.3985

Improves the health of pregnant and mothering African-American women by increasing life skills, reducing stress, and building social support

Family Health Services | 800.227.3034 or 800.722.3777

- Referrals for physical check-ups for children up to age 20 and early prenatal care for low income women
- Resources for families coping with Sudden Infant Death Syndrome (SIDS)
- Tobacco, alcohol, and drug cessation services for pregnant women
- Free home lead inspection (pre-1978) for children with a confirmed lead level ≥ 5 mcg/dl

Women, Infants, Children (WIC) | 800.472.2321 or 909.252.5170

Nutrition education and vouchers for foods such as fruits and vegetables, whole grain bread, tortillas, cereal, milk, cheese, and eggs for pregnant, postpartum, and breastfeeding women, and infants and children under age 5



Public Health

351 North Mountain View Ave., San Bernardino, CA 92415

Phone: 800.782.4264 | Fax: 909.387.5330 | TDD: 909.387.4859